

REDUCE ACCIDENTAL DATA LEAKAGE

SafeSend solves the problem of misaddressed emails.

Have you ever mistakenly sent an email to the wrong person? Perhaps you glanced up at an autocomplete email address, saw that it looked correct, and hit send ... only to realise it was the wrong "Mike"! This familiar experience can be uncomfortable and embarrassing. Worse, a misaddressed email containing sensitive information is a data breach that may result in regulatory non-compliance, fines, and even litigation. For public organisations and businesses that must adhere to strict compliance and regulatory requirements such as pharmaceuticals, legal, banking, and healthcare, the results can have a severe financial impact.

Use SafeSend to confirm external recipients and attachments in Microsoft Outlook when sending outgoing emails.

VIPRE SafeSend is an Outlook and OWA add-in that prevents misaddressed emails or inadvertent autocomplete email mistakes. SafeSend requires the user to confirm external recipients and file attachments before an email can be sent.

- Confirm external recipients and attachments in outgoing emails.
- Proactively help your users to prevent accidental data leakage due to autocomplete and reply-all errors.
- Create a white-label version with your corporate logo and style.
- SafeSend is a security-first solution which does not require any data to leave your organisation. All data remains on your network.
- All settings in SafeSend are configurable and can be specified on a per-user or per-group basis.
- Deploy SafeSend to tens of thousands of users using Group Policy, SCCM, or any other deployment tool. There is no limitation in terms of user count.
- SafeSend logs all events with a full audit trail stored locally or centrally.
- Supports Outlook local languages.
- Add DLP functionality to automatically scan outgoing emails and attachments simultaneously to reduce the risk of sensitive data leaving your network.

Improve GDPR compliance and ensure your confidential data is not being shared inappropriately via email.

Often the contents of emails and attachments can be highly confidential, containing proprietary data, financial information, personally identifiable information (PII) and other data that could lead to violations of regulations such as HIPAA, SOX, and/ or GDPR. Making mistakes is easy, but catching them is even easier with VIPRE SafeSend





KEY BENEFITS

Market leader

SafeSend has over 425,000 active users across 300+ enterprises.

Prevent spear phishing

An external sender pretending to be the CEO with a spoofed email address will get caught. Replying to a spear phishing email will display the SafeSend confirmation window, highlighting the external email address.

Improve awareness

SafeSend can be customised to include your corporate branding and custom text with links to your security policies, keeping security front-of-mind at all times.

Email Encryption Integration

SafeSend is designed to work with VIPRE Email Security Encryption as well as many other third party encryption services. The tool can prompt users to encrypt emails which contain particularly sensitive data by asking them if they would like to encrypt the email.

GDPR Compliant

The preventative function of SafeSend aligns with GDPR Article 32 "to implement appropriate technical and organisational measures together with a process for regularly testing, assessing and evaluating the effectiveness of those measures to ensure the security of processing."

Integrates Seamlessly with Microsoft RMS (Rights Management System)

SafeSend now integrates with Microsoft RMS. This means the SafeSend service can automatically scan encrypted RMS files through the PC add-in without any additional setup or configuration.

PC and Web Add-Ins

Ensure your computer is protected. SafeSend is available for PCs and Macs. Our PC add-in operates directly on Windows devices, whereas the web add-in extends coverage to Outlook for Mac and Outlook Web Access.

Optional DLP module

SafeSend with DLP further scans attachments and email content for particularly sensitive data and allows companies to build additional custom DLP rules. Using regular expressions, you can detect sensitive keywords or data patterns inside the email body or attachments such as credit card numbers, bank account details, or social security numbers. The DLP add-on is available for both the PC and web add-ins.

Protect client data

- Define a list of client keywords and approved domains
- Prevent client data being sent to the wrong client.
- Give users a warning when sending client data to a nonapproved domain.
- Stop specific information from going to non-approved domains.

Trigger options

SafeSend can be triggered under different conditions. The most common option is to display SafeSend for all external emails being sent outside the company. The second most common option is to display it only when files are sent externally.

SafeSend can also be configured to trigger only when there is a DLP match in an external email. This is useful if you have defined specific DLP rules and only want to inform the user of matches for any of those rules.

System Requirements

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SafeSend PC Add-in

Minimum Requirement

Operating Systems

Windows 10, 8.1, 8, 7 Windows Server 2016, 2012, 2008 R2

Email Clients

Outlook 2019, 2016, 2013, 2010 Both 32-bit and 64-bit versions .NET Framework 4.7, 4.6, 4.5, 4.0

Microsoft .NET 4.0 or later is required to be installed but all newer versions of Windows already have this included Please note that .NET 4.0 Client Profile is not sufficient to install SafeSend and that the full version of .NET 4.0 or later is required

System Component

SafeSend Web Add-in

Minimum Requirement

.NET Core 3.1 Capable Web Server

Hosting Bundle is required when using IIS Server (Recommended)

Microsoft 365

Email Clients

 $Outlook for \, Mac \, v16.30+, \, Outlook for \, Windows \, 2019, \, 2016, \, 2013, \, Both \, 32-bit \, and \, 64-bit \, versions$

Browsers for OWA

 $Mozilla\ Firefox,\ Google\ Chrome,\ Microsoft\ Edge,\ Microsoft\ Edge\ Chromium,\ Internet\ Explorer\ 11,\ Safari$

Exchange 2019

Email Clients

Outlook for Windows 2019, 2016, 2013, Both 32-bit and 64-bit versions

Browsers for OWA

Mozilla Firefox, Google Chrome, Microsoft Edge, Microsoft Edge Chromium, Internet Explorer 11

